



## Disabled Access Statement

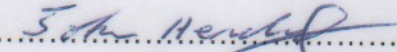
Red Deer Village Residential Park and Red Deer Village Holiday Park welcome all disabled people to our properties, regardless of age, physical, intellectual or sensory ability. As a company, Craigendmuir Limited strives to provide the best possible experience for all our residents, guests and visitors through a policy of continuous monitoring and improvement of our facilities and training for our staff.

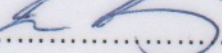
We endeavour to improve all forms of access to our properties through access audits and a rolling programme of capital investment across our property portfolio. We work to identify areas where improvements are required and implement reasonable solutions wherever possible. For example;- Residential properties built with wider doors/ ramp access;- Ramp access to toilet & shower block, Adapted shower/ toilet facility with level access;- some Holiday properties adapted with ramp/ wider doors/ shower etc. As a service provider, our company is always conscious of its legal obligations under equality legislation. We aim not to just be compliant with our legal obligations, but to be able to deliver an outstanding experience which meets and, where possible, exceeds the statutory requirements placed on us.

As part of that commitment we seek to ensure that:

- disabled people are treated no less favourably than others; and;
- *reasonable adjustments* are made where appropriate and possible, by way of sensitive and creative solutions that address barriers to access.

We at Craigendmuir Limited also recognise that other important legal obligations exist in relation to all our residents, guests, visitors and employees, particularly in the area of health and safety. We encourage our residents, guests and visitors, whether disabled or otherwise, to bring any accessibility issues at any of our properties to our attention. We will always welcome their input and will work to address their concerns, for their benefit and for the benefit of all our future residents, guests and visitors.

Signed by..........John Hendry, Director

Signed by..........Ivan Hendry, Director

Date.....18/3/2015.....